CHILDREN'S CENTER INFO & GUIDELINES

Child Center Hours

Monday-Friday	9:00 AM -1:00 PM / 4:00 - 7:00 PM
Saturday	9:00 AM - 1:00 PM
Sunday	CLOSED

Children's Center Policies:

- The Children's Center will operate with a limited capacity
- Childcare is available to children ages 12 months (and confidently walking) to 11 years.
- Childcare is *temporarily unavailable to* infants 3-12 months (not confidently walking)
- Only children added as junior members to their parents' or legal guardians' GLAC membership may use the Children's Center.
- Parents/legal guardians must present birth certificates in order to add a child as a junior member.
- You MUST be the parent or legal guardian of a child in order to use the Children's Center.
- The parent or legal guardian MUST remain in the facility at all times while their child is in the Children's Center.
- The same parent or guardian who checks the child in MUST also check the child out.
- Children can be checked into the Children's Center for *no more than 1.5 hours*, once per day.
- Failure to cancel a reservation will result in a no-show fee of $10. (See fee schedule below.)
- **Parents/legal guardians must call ahead to reserve a spot for their child(ren).**
- Reservations will be accepted on a first-come-first-served basis and can be made up to 7 days in advance by booking online from your member portal or by calling (248) 393-3085, ext. #200 during Children's Center hours. (phone messages will not be accepted)
- Protective barriers will be present at Children's Center desk as an extra safety precaution for staff and members.

- In order to help ensure safe distancing during the check-in and check-out processes, members must wait (and maintain social distance) in the newly designated waiting area, located in the lobby, *outside* of the Children's Center.
- Members who bring children to GLAC's Children's Center concede that their children do not have any signs or symptoms of COVID-19 or any other illness including even mild cold, allergy, or flu-like symptoms, (see Exclusion of Sick Children Policy below).
- Each child will receive a temperature check via a no-contact infrared thermometer prior to admittance.
- Children with temperatures of 100.4 degrees or above will not be permitted to check in that day.
- Children and parents, must use sanitizing gel or wash hands when entering/exiting the Children's Center.
- **Per the State of Michigan Executive Order, all team members and children ages 2 and up are required to wear protective face coverings at all times.**
- Team members will encourage children to maintain social distance whenever possible.
- At this time, all plush toys have been removed and all high-touch surfaces and toys in the Children's Center will undergo continual sanitization.
- Children ages 5 and up are allowed to bring in a personal learning device to be used in our 'Big Kid' area. Each child will be responsible for the care and keeping of his/her own device during their time in our Children's Center. (Please see attached Device and Technology Policy.)
- GLAC is not responsible for lost or stolen items.
- GLAC reserves the right to suspend or revoke Children's Center privileges from anyone who neglects the guidelines.
- GLAC is not equipped to provide one-on-one care for children of any age.
- In regard to separation anxiety, if a crying child cannot be comforted within a ten-minute period, parents will be paged to return to their child.
- NO food, candy, or gum is allowed in the Children's Center.
- Due to COVID-19 restrictions, drinking fountains are currently not available. Labeled non-glass water bottles are allowed. Any other beverage is not permitted and will be disposed of.
- Time-outs and redirection will be used to address behavioral problems for children age 2 years and older. Redirection will be used for children younger than 2 years old. We reserve the right to remove, suspend, or terminate childcare privileges for any child who continues to exhibit unsafe or inappropriate behavior.
- Socks or shoes MUST be worn in the Children's Center at all times; bare feet are not allowed.

- Parents are responsible for changing diapers and bathroom assistance.
- Members or guests who do not pick up their children on time, will be assessed a late pick up fee (see Fee Schedule) below.

Fee Schedule:

When additional fees are assessed, they will be as follows.

- Late check-out (after closing time or exceeding allowed time) is $1.00 per minute late per child. This is for children of all ages.
- An non-cancelled no-show reservation will result in a $10.00 penalty fee.
- Warnings will be given for first-time incidents of the above.

Exclusion of Sick Children Policy:

A child exhibiting any conditions or behaviors determined by Great Lakes Athletic Club to be an illness will be excluded from the Children's Center. If a child begins to exhibit signs of illness while at the Children's Center, the child must be isolated from the other children and the child's parent or guardian must remove the child from the Children's Center immediately.

Parents and guardians, please understand that we strive to provide a healthy, safe, and secure environment for all children; do not be offended if we ask you to remove or exclude your child due to health conditions. The following list includes, but is not limited to, conditions or behaviors that preclude a child from care at our Children's Center:

- A child who stayed home from school ill.
- A child with a reportable illness who has not been cleared by a doctor.
- A child exhibiting a fever of 100.4 degrees or higher.
- A child who has vomited within the last 24 hours.
- A child who has or has been exposed to Covid-19 within the last 14 days.
- A child with a continually runny nose with green or clear mucous. If your child's nose has to be wiped more than two times, you will be asked to remove your child.
- A child showing any sign of an undiagnosed rash or a rash attributable to a contagious illness or condition.
- A child who may be showing respiratory distress (such as a bad cough).
- A child having loose stool leakage or diarrhea within the last 24 hours.
- A child exhibiting unexplained lethargy.
- A child who has strep throat and hasn't completed at least 24 hours of antibiotics.
- A child who has impetigo and hasn't completed at least 24 hours of antibiotics.
- A child who may have had Head Lice, Ringworm, or Scabies must have doctor's approval.
- A child with Chicken Pox until the child is no longer infectious and the lesions are crusted over.
- A child who has been exposed to the Chicken Pox virus
- A child who has had contagious Conjunctivitis (pink eye) or pus draining from the eye.

- A child requiring more care than the Children's Center staff can provide.
- **We reserve the right to ask for a physician's verification of wellness.If your child exhibits any of the above symptoms, please keep them at home!**

At GLAC, we strive to maintain a clean and healthy environment, and need your cooperation to keep the Children's Center as safe and sanitary as possible!

Devices and Technology Policies:

If your child brings an iPad or tablet into the Children's Center, we ask that you have the parental settings set. GLAC staff reserves the right to remove technology permissions away from the child if inappropriate content is being viewed. This includes movies, TV shows, games, and apps, such as YouTube. If staff feels it is inappropriate for our setting, then we will remove the item until you come to pick up your child. We want our center to stay kid friendly at all times for children of all ages that are under our care.